

**APEX 2019 SUPPLIER EXCELLENCE AWARDS**  
**NOMINATION AND DETAILS FORM**

**CATEGORY:**  
*(Tick One)*

<b>Consumer Electronic          Products, incl.          Computers and          Communications</b>	<b>Domestic Appliances          and Installations          (Whiteware and          Heatpumps)</b>	<b>Portable Appliances</b>
--	---	----------------------------

**NOMINEE DETAILS**

**REPRESENTATIVES NAME:** \_\_\_\_\_

**COMPANY:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_  
 \_\_\_\_\_

**PHONE NUMBER:** \_\_\_\_\_

**REASONS FOR NOMINATION:**

Statement	Strongly Disagree	Disagree	Agree	Strongly Agree
1. Telephones are answered promptly				
2. Staff are courteous and helpful				
3. Spares staff have good product knowledge				
4. Technical staff are informed and helpful				
5. Response to spares requests are prompt				
6. Service agents are informed of delays				
7. Interested parties are kept informed when required				
8. Technical training is provided regularly				
9. Warranty claims are efficiently dealt with				
10. Credits are efficiently dealt with				

**TELL US WHY THIS NOMINEE SHOULD RECEIVE THE AWARD**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**NOMINATED BY:** \_\_\_\_\_

**CONTACT PHONE NUMBER:** \_\_\_\_\_